

# MANAGING LEGAL RESOURCES

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- If you have any questions, or require further information on these materials, please do not hesitate to call our office at: (818) 241-0103.



#### WHY THIS TOPIC?



# Agenda

- How to Use Lawyers
- Privilege Management
- Investigations
- Risk Management
- Tips



#### HOW TO USE LAWYERS



### What are you trying to solve?

- Strategy
- Expertise
- Second Opinion
- Bandwidth





#### PRIVILEGE MANAGEMENT



#### **The Courts**

- Upjohn
- In re Grand Jury



#### Purpose

- Dominant/Primary purpose test
- If, as internal counsel, you are copied, but advice is not solicited, it's not privileged
- Where legal advice is sought, but relates to business concerns, privilege applies



#### **Know Your Role**

- Legal v business advice (Aetna)
- If, as internal counsel, you are copied, but advice is not solicited, it's not privileged



### INVESTIGATIONS



### What should you do about investigations?

- Complaints → litigation
  - Relying on investigation to defend litigation
  - Wellpoint
- VISA v First Data Corp



### Hypotheticals

- CEO complaint
  - Duty to Investigate?
  - How?
  - Who?
- Complaint about a peer



#### RISK MANAGEMENT



#### Risk

- Governance
- Culture
- Appetite
- Tolerance

Legal's overlap and gaps with other parts of the business



### Hypotheticals

- Online/mobile banking provider
- Wells/US Bank/Bank of America
- Swiss Bank



# TIPS



## Why Lawyers?

- Perspective
- Team



### Time v. Cost Analysis

• Making the determination



### Summary

- How to Use Lawyers
- Privilege Management
- Investigations
- Risk Management
- Tips



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